



absolutely

My Cloud™ EX4

Personal Cloud Storage

Ultimate reliability from
the trusted name in storage.

Up to 16 TB of storage

RAID 0, 1, 5, 10; JBOD and spanning

Easy to set up, easy to manage

Built from the ground up with the quality and reliability you've come to expect from WD®, My Cloud EX4 is a high-performance, four-bay NAS for your home or small office. It offers a robust all-metal enclosure, multiple RAID volumes, easy drive installation and a full suite of apps for the power and flexibility to expand your NAS features.





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Product Features

Your options are endless

Choose the diskless enclosure with easy drive install and hot swap to effortlessly add up to four drives and grow as your needs expand.* Or, choose a populated system that works right out of the box, featuring WD Red™ hard drives for ultimate compatibility in the unique 24x7 NAS operating environment.

*For the latest list of compatible drives, visit wd.com/mycloudex4.

High-performance NAS

Dual network and power supply, 512 MB memory and 2.0 GHz processor deliver reliable, blazing-fast performance for your home or small office.

Drive management and data protection at its best

You're armed with multiple options to secure your data from loss. Choose RAID 1, 5, 10 or select from spanning and JBOD modes for even more options to manage your data.

Easy to manage

A powerful dashboard and LCD display means your system is always under your control. Monitor your drives, manage users and utilize energy-saving features. Email and mobile alerts keep you informed on My Cloud EX4 status.

Award-winning desktop and mobile apps

With WD's apps, you can upload, access and share your documents from anywhere. Conveniently transfer files from your public cloud service to the My Cloud EX4 directly from the mobile app.

Powerful apps to customize your NAS

Featuring industry-leading apps, including aMule, Icecast, Joomla!, phpBB®, phpMyAdmin and SqueezeCenter.

Advanced serving options

Integrated file server, FTP server, backup server and P2P torrent download server.

Stream media to your connected devices

Stream videos and photos to connected TVs, media players, gaming consoles and other DLNA®/UPnP® devices. Features a Twonky 7.2 and a DLNA-certified 1.5 media server.

Back up, your way

Protect your data with remote backup to another My Cloud EX4, integrated cloud backup or local LAN/WAN backup. Enjoy peace of mind with WD SmartWare™ Pro for PC users and Apple® Time Machine® for Mac® users to protect your data.

Increase your personal cloud capacity

Simply attach a compatible USB hard drive directly to one of the two USB 3.0 expansion ports on My Cloud EX4 and instantly expand your storage capacity.

Integrated energy-saving features

Save money on your energy bill with disk spin-down and scheduled power on/off.

Your own personal cloud

My Cloud EX4 allows you to keep all your content in one safe place at home or your office. No monthly fees. No limits.

Advanced features

A full suite of advanced features to power your home or office including: iSCSI target, full-featured FTP services, link aggregation and failover support, jumbo frame support, IPv6 ready, UPS support (USB and network), real time resource monitor, volume encryption with boot-up password, SNMP and virtual volumes.



My Cloud™
Mobile & Desktop App

Product Specifications

INTERFACE

10/100/1000 MB/s compatible
Gigabit Ethernet

DIMENSIONS

Height: 8.21 in (208.6 mm)
Length: 8.67 in (220.2 mm)
Width: 6.30 in (160.1 mm)
Weight: 7.2 lbs (3.3 kg) 0 TB
12.8 lbs (5.8 kg) 8 TB
12.8 lbs (5.8 kg) 12 TB
13.8 lbs (6.2 kg) 16 TB

SYSTEM REQUIREMENTS

Windows® 8.1 or earlier, Windows 7, Windows Vista® or Windows XP (SP 3) operating systems;
Mac OS® X Mavericks, Mountain Lion™, Lion™ or Snow Leopard® operating systems
DLNA/UPnP devices for streaming
Internet connection for remote access

CAPACITIES AND MODELS

0 TB WDBWWD000NBK
8 TB WDBWWD0080KBK
12 TB WDBWWD0120KBK
16 TB WDBWWD0160KBK

KIT CONTENTS

Four-bay personal cloud storage
Ethernet cable
Power supply and cable
Quick Install Guide

OPERATING SPECIFICATIONS

Operating temperature: 5°C to 35°C
Non-op. temperature: -40° C to 70° C

*A USB 3.0 host and USB 3.0 certified cable are required to obtain USB 3.0 performance.

SUPPORTED BROWSERS

Internet Explorer® 8 or higher,
Safari® 6 or higher, Firefox® 21 or higher, Google Chrome™ 27 or higher on supported Windows and Mac OS platforms

LIMITED WARRANTY

2 years Worldwide

Compatibility may vary depending on user's hardware configuration and operating systems.



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As used for storage capacity, one terabyte (TB) = one trillion bytes. Total accessible capacity varies depending on operating environment. As used for transfer rate or interface, megabyte per second (MB/s) = one million bytes per second, and gigabit per second (Gb/s) = one billion bits per second.